Human Factors in Health Technology Throughout the Product Development Lifecycle





UNITED KINGDOM · CHINA · MALAYSIA

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Our research and applied work,

*Uses Human Factors to understand user requirements of health technologies and medical devices. *Involves users in the development of our methods and research design. User Requirements Analysis



*Utilises user-centred and participatory approaches with users and stakeholders throughout the design and evaluation of medical and healthcare technologies.

*Entails the expert application of a wide range of methods at the appropriate time during a design lifecycle



System Evaluation - Staff experience of Technology intervention, EObs and Handheld Technologies in the Ward

- Capture and evaluate the impact of technology on staff practice

Provide guidance for future implementation of technology
Report on staff satisfaction with change in technology and practice

- 85.9 hours of staff
 observations on the
 Wards
- (data includes pre and post deployment observations)
- 40 staff interviews
 (post deployment data)

Results

Mobile tools to support clinical observation have the potential to be beneficial for doctors and nurses.
Deployment of this technology

Deployment of this technology takes time, must involve working directly with users and must be supported by a specialist technology deployment team.
More junior staff adapt to the technology particularly well.
Clinicians find ways of using this

technology in conjunction with

other tools to manage their work.

•Embedded algorithms must take

Design, Development and Evaluation of digital games in the field of hearing aid technologies – 3D Tunein

3D Tune-In aims to understand the issues of hearing loss and facilitate the successful exploitation of existing, overlooked or neglected functionalities of hearing devices through the novel use of 3D gaming technologies. It brings together the relevant stakeholders from traditional gaming industries, academic institutions, a large hearing aid manufacturer, and hearing communities, to produce digital games in the field of hearing aid technologies and hearing loss.









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•Technology is only as good as the infrastructure that supports it.

Ref: 1)

Four games aimed at children or adults will provide accurate 3D sound simulations to demonstrate and provide training on the different features of digital hearing aids in everyday contexts One game is aimed at individuals with no hearing impairment to improve understanding of how hearing loss can compromise everyday activities and how a hearing aid can improve this situation



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System Evaluation - Using cognitive work analysis to explore the role of mobile technologies in the anaesthetists work practice



Contextual inquiry: Observe participants in order to understand the tasks, asking about what is happening, why it is happening, and how the tasks can be enhanced



Vision Normality from Virtual Unreality -Interactive Binocular Therapy (I-BiT™) for treatment of lazy eye (amblyopia)



Amblyopia (lazy eye) is abnormal visual development in the brain during childhood causing poor vision in one eye. It affects 2-3% of the population and leads to restrictions in employment and increased risk of blindness. Conventional treatment involves patching the "good" eye for many hours each day but has a detrimental effect on the child's ability to use their eyes together. Patching affects quality of life and poor compliance results in poor visual outcome; overall results are mediocre.



Funded by an NIHR i4i award, the novel I-BiT[™] system uses VR technologies like shutterglasses to stimulate both eyes simultaneously, but the content is displayed preferentially to the amblyopic eye. Thus the VR technology is being used to display something which intentionally does not look real. The treatment is about to be delivered in the home via specially designed computer games and a DVD player. In both cases some important visual components are only displayed to the amblyopic eye, stimulating that eye to work with the good eye. Preliminary clinical studies show very encouraging results with dramatically reduced treatment times.



amblyopia using dichoptic stimulation. IS&T/SPIE Electronic Imaging, 93910A-93910A-8

Results Functional framework Results: Main barriers for use of mobile techs Record keeping Texting & messaging Review guidelines Contacts in form ation Administrative Review ebooks Compatibility Schedulling Afford ability Referential Location Communication Support Check drugs Note generation Look up conditions Email tracking Location Patient safety Communication Attitudes & Internet Reminders perceptions Aide memoires access Colleague support Decision Functionality Efficacy Portability Check contraindications Framework Support Drug dosing Teaching Intubation Show guidelines Confidentiality Predict mortality Reliability Show pictures Refer to ebooks Read journals Education & Prepare presentations Professional Dosing drugs Research Check syllabus Patient data tracking Activities Online assessments Electronic prescribing Revisions Personal information Access flow charts management

PEGASO FIT FOR FUTURE Lang AR, Pinchin J, Sharples S, Shaw D (2015) Experiences of clinical staff during the introduction of mobile technology systems in an acute care ward. Proceedings of the 19th Triennial Congress of the International Ergonomics Association. Melbourne, 9-14 August, 2015. And: Lang AR, Pinchin J, Sharples S, Shaw D (2015) Task analysis of clinical staff activities during the introduction of mobile technology systems in an acute care ward. Proceedings of the 19th Triennial Congress of the International Ergonomics Association. Melbourne, 9-14 August, 2015.
 3D Tune-In: 3D Games for Tuning and Learning About Hearing aids By Richard Eastgate, PhD; Lorenzo Picinali; Harshada Patel, PhD; & Mirabelle D'Cruz. The hearing Journal, Feb 2016.
 Velzen, J., Atkinson, S., Rowley, E., & Martin, J. L. (2015). The Tradition of Anaesthetic Rooms: Best Practice or Patient Risk?. Procedia Manufacturing, 3, 59-66.
 N Herbison, IM Ash, D MacKeith, A Vivian, JH Purdy, A Fakis, SV Cobb, T Hepburn, RM Eastgate, RM Gregson, AJE Foss (2015). Interactive stereo games to improve vision in children with

Ref: 3)

You Tube